

## **LONE STAR PRIVACY POLICY**

We would like to take this opportunity to thank you for visiting the Lone Star Transmission, LLC (“Lone Star”) website. Lone Star may be referred to herein as “we,” “us” or “our” in addition to Lone Star. By visiting our website, you agree to this Privacy Policy. We appreciate that visitors may be concerned about privacy. For this reason, we have developed the following Privacy Policy. If you have any questions regarding our Privacy Policy, please direct such questions to [Questions@Lonestar-Transmission.com](mailto:Questions@Lonestar-Transmission.com).

### **HOW WE PROTECT PERSONAL INFORMATION**

We maintain administrative, technical and physical safeguards in an effort to protect against unauthorized disclosure, use, alteration or destruction of any personal information you may provide on Lone Star’s website.

### **HOW WE COLLECT AND USE YOUR PERSONAL INFORMATION AND WHY WE COLLECT IT**

We collect certain information when you visit our website. This information tells us such things as how many people visit our site and which pages they have visited. This information assists us with maintaining and designing a user-friendly website.

We collect this information through “browser cookies” (as described below). To assist visitors with technical problems, we also may collect local web configuration information, including browser type, operating system, and various other browser settings.

In addition, our web servers automatically collect limited information about your computer when you visit our website. This information may include the type of browser software you use, the operating system you’re running, the IP address assigned to your computer or Internet connection, and the IP address of the website, if any, that referred you to our website. Our technical staff may also use this information to assist customers with technical problems.

### **BROWSER COOKIES**

We use browser cookies to enhance your online experience. Browser cookies are bits of text that are placed on your computer’s hard drive when you visit certain websites. We utilize of browser cookies to tell us, for example, whether you’ve visited our website before or if you’re a new visitor.

Browser cookies may enhance your online experience by saving your preferences while you are visiting a particular site. If you wish to stop receiving browser cookies from us please visit the “help” portion of the tool bar to learn how to stop the installation of cookies. The tool bar can help you adjust the settings to be notified when you receive a new browser cookie, and how to disable existing browser cookies. Remember though, without browser cookies, you may not be able to take full advantage of all our web site features.

### **CONFIDENTIALITY;EXCEPTIONS**

We do not knowingly reveal any personal information that is provided by our visitors to any third parties except as provided in this Privacy Policy, when requested to do so by a governmental agency having jurisdiction, by a court of competent jurisdiction or other operation of law, or when we believe that disclosure is necessary or appropriate to prevent physical harm or financial loss in connection with an investigation of suspected or actual illegal activity.

We reserve the right to transfer any information we have about you in the event we sell or transfer all or a portion of our business or assets. Should such a sale or transfer occur, we will use reasonable efforts to direct the transferee to use the personal information you have provided through this web site in a manner that is consistent with this Privacy Policy.

## **QUESTIONNAIRES AND SURVEYS**

On occasion upon entering our website, you may be asked to complete an on-line survey or questionnaire. These surveys and questionnaires will seek your opinions, attitudes, interests, and even your activities on-line. Any personal information gathered through your participation in questionnaires or surveys through our website may be kept for our business purposes.

## **CHILDREN USING THE INTERNET**

While our website may contain information that may be of educational interest to children, the website is not intended for use by children. For that reason, we strongly encourage parents to supervise their children when visiting this website.

We do not knowingly collect personal information from children. If you believe that we have collected personal information from children under the age of eighteen, please notify us immediately so that we may take steps to eliminate such information.

## **A WARNING ABOUT E-MAIL THAT WE SEND; A WARNING ABOUT “PHISHING”**

We do not and will not at any time request any personal information via e-mail, nor will we include a link to an account login page in any e-mail. If you receive an e-mail requesting any personal information, including without limitation your social security number, your credit card or bank information, PLEASE **DO NOT RESPOND BY PROVIDING THE INFORMATION REQUESTED**. If you receive an e-mail requested any of this information, it is likely that you have received an attempted theft of your identity commonly called “phishing.” Likewise, if you receive an e-mail urging you to login to your account and providing you with a link to the login page, it is also likely that you have received a “phishing” e-mail. In either case, you should bring the e-mail to our attention by forwarding the e-mail to [abuse@fpl.com](mailto:abuse@fpl.com)

For more information about “phishing,” you should visit the Federal Trade Commission’s website at [www.ftc.gov](http://www.ftc.gov).

## **EFFECTIVE DATE OF THE PRIVACY POLICY; CHANGES**

*This Privacy Policy is effective July 1, 2009*

We reserve the right to alter or amend this Privacy Policy at any time and without prior notice to you in order to reflect changes in our online information practices or changes required by law.

In an effort to ensure that you receive notice of any changes to the Privacy Policy, we may include a notice on our website.

We also recommend that you check back with this web page periodically so that you may be kept informed regarding any changes to the Privacy Policy. You should also visit our [Terms of Use](#) in addition to this Privacy Policy.

## **THIRD PARTY LINKS**

Our website may contain links to third party web sites that are not subject to this Privacy Policy. If you visit these web sites, we encourage you to read their privacy policies before providing them with any personal information.

## **STATE LAW**

You may have privacy rights under applicable state law in addition to those outlined in this Privacy Policy.

## **CONTACTUS**

Please email us through the [“Contact Us”](#) page on the website. You will be asked to provide information such as your name and email address so that one of our employees can respond to your questions and comments.

Revised effective July 13, 2016